



Terms and Conditions – Driving Instruction Services

1. Introduction

These Terms and Conditions apply to all driving lessons provided by **Ayodele Ogunnubi / Landmark Pass** (“the Instructor”) to the client (“the Student”). By booking lessons, the Student agrees to these terms.

2. Lesson Bookings

- Lessons must be booked in advance and are subject to availability.
- Lessons may be booked individually or as part of a block booking.
- A minimum lesson duration of 120 minutes applies unless agreed otherwise.

3. Payments

- Payment must be made [in advance/upon arrival] by [cash, bank transfer, card, etc.].
- Block bookings must be paid in full before the first lesson.
- Prices are subject to change but will be honoured once lessons are booked and confirmed.

4. Cancellations & Rescheduling

- At least 24 hours’ notice is required to cancel or reschedule a lesson.
- Cancellations with less than 24 hours’ notice may be charged in full.
- In case of instructor cancellation (e.g., due to illness or vehicle issues), the lesson will be rescheduled at no extra cost.

5. Student Responsibilities

- The student must hold a valid provisional driving licence and produce it upon request.
- The student must be medically fit to drive and inform the instructor of any conditions or medications that may affect driving.
- The student must not be under the influence of alcohol or drugs during the lesson. If suspected, the lesson will be terminated, and the full fee will be charged.

6. Instructor Responsibilities

- The instructor is DVSA-approved and insured to provide driving instruction.
- The instructor will ensure the training vehicle is roadworthy, clean, and safe.
- The instructor reserves the right to withdraw the use of the car for the driving test if the student is not deemed test-ready.

7. Driving Tests

- The student is responsible for booking and paying for their driving test unless otherwise agreed.
- The student must notify the instructor of any test booking at least 21 days in advance.
- If the Instructor's vehicle is to be used for the test, the student must ensure the instructor is available for that time.

8. Liability

- The instructor will not be held liable for any loss, damage, or injury caused during a lesson or en route to/from a lesson, except where due to the instructor's negligence.
- Any damage caused to the vehicle due to deliberate misconduct or failure to follow instructions may be charged to the student.

9. Code of Conduct

- The instructor will treat all students with respect and professionalism.

- The student is expected to behave respectfully and follow reasonable instructions.
- Abusive or inappropriate behaviour may result in immediate termination of lessons without refund.

10. Data Protection

- Personal information will be handled in accordance with data protection laws and used only for lesson planning, contact, and test arrangements.
- No information will be shared with third parties without consent unless required by law.

11. Complaints

- Any concerns or complaints should be raised with the instructor in the first instance.
- If unresolved, the matter can be escalated to the DVSA or relevant professional body.

12. Agreement

By booking a lesson, the student confirms that they have read, understood, and agreed to these Terms and Conditions.